AMTLECO's miSecureMessages PRIVACY POLICY

Last updated March 30th, 2021

American Tel-A-Systems, Inc, (DBA AMTELCO and 1Call) ("AMTELCO," "we" or "us" or "our") respects the privacy of our customers ("Account Owner", "Purchaser") of the miSecureMessages ("MSM") application, and AMTELCO addresses the privacy requirements of the users ("Users") of the miSecureMessages mobile application as defined in this policy document. AMTELCO will not directly support or directly communicate with any of the Users of the MSM mobile application. Account Owners are responsible for the configuration and maintenance of all MSM User accounts. Users of the miSecureMessages mobile application can connect to multiple accounts managed by multiple Account Owners, Users will need to communicate with all their Account Owners to see how each Account Owner addresses User privacy needs. Please read this Privacy Policy carefully. IF YOU DO NOT AGREE WITH THE TERMS OF THIS PRIVACY POLICY, PLEASE DO NOT ACCESS THE APPLICATION.

AMTELCO reserves the right to make changes to this Privacy Policy at any time and for any reason. We will alert you about any changes by updating the "Last updated" date of this Privacy Policy. You are encouraged to periodically review this Privacy Policy to stay informed of updates. You will be deemed to have been made aware of, will be subject to, and will be deemed to have accepted the changes in any revised Privacy Policy by your continued use of the Application after the date such revised Privacy Policy is posted.

This Privacy Policy does not apply to the third-party online/mobile store from which you install the Application. AMTELCO is not responsible for any of the data collected by any such third party.

COLLECTION OF USER INFORMATION

The miSecureMessages application will only collect information needed to help with addressing application issues that Account Owners and Users are experiencing while using the application. AMTELCO will collect the model of the device being used and the version of software that the device is using.

Personal Data

AMTELCO will not access or save any personal information from any mobile device that is using the miSecureMessages application.

Financial Data

Depending on how this application is purchased, AMTELCO may store data related to the Account Owner's payment method (e.g. valid credit card number, card brand, expiration date)

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that we may collect when you purchase, order, return, exchange, or request information about our services from the Application. We store only very limited, if any, financial information that we collect. Otherwise, all financial information is stored by our payment processor, Chargify, and you are encouraged to review their privacy policy and contact them directly for responses to your questions.

Data from Social Networks and other applications
AMTELCO's miSecureMessages application will not access information from any other applications that are on the mobile device.

Geo-Location Information
AMTELCO's miSecureMessages application does not access the Geo-Location information on any mobile device that is using the miSecureMessages application.

Mobile Device Access
AMTELCO's miSecureMessages application may request access or permission to certain features from your mobile device, including your mobile device's camera, microphone, to send attachments or to dial phone calls.

Mobile Device Data
The miSecureMessages application will only collect Mobile Device data necessary to help with addressing application issues that customers are having. AMTELCO will collect the model of the device being used and the version of software that the device is using.

Push Notifications
AMTELCO's miSecureMessages application will need to use push notification services to alert the application User that a new secure message is waiting to be read.

Third-Party Data
AMTELCO's miSecureMessages application can be configured to access paging terminals and 3rd party applications using WTCP integrations. Users need to review with the Account Owners if any WTCP integrations have been configured.

The Account Owners, working with AMTELCO, can setup a Single Sign-On (SSO) integration for user authentication of the miSecureMessages application.

Data from Surveys
AMTELCO will not directly interface with any of the Users of the miSecureMessages solution, or inquire directly to Users about the satisfaction of the miSecureMessages application or any other Information requests.

USE OF YOUR INFORMATION
AMTELCO miSecureMessages application will not access or store any personal information that is stored on the User's device.

DISCLOSURE OF YOUR INFORMATION
AMTELCO will not share any information without the consent of the organization or reseller that is the owner of the miSecureMessages account, and administrator of the data.

By Law or to Protect Rights
If AMTELCO believes the release of information about the Account Owner is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share the Account Owner and User information as permitted or required by any applicable law, rule, or regulation. This includes exchanging information with other entities for fraud protection and credit risk reduction.

Third-Party Service Providers
AMTELCO will not share any information with Third-Party Service Providers.

Marketing Communications
AMTELCO will not share any miSecureMessages application data with third parties for any marketing purposes.

Interactions with Other Users
Users of the miSecureMessages application will, at times, be able to communicate with other users of the miSecureMessages application. All communications and user access is administrated by the owner of the miSecureMessages account.

Online Application Access
Access to the all data stored in the Application is restricted by the Users and the contacts they select to receive any messages, and restricted by settings managed by the Account Owner. All message data contained within the miSecureMessages application will never be published to publicly accessible websites.

Third-Party Advertisers
AMTELCO will not allow for any marketing messages to be displayed on the miSecureMessages application.

Affiliates
AMTELCO will not share any User information in the miSecureMessages application or on the Users device with any affiliates.

Social Media Data and Contacts
The AMTELCO miSecureMessages mobile application will not access any data stored in any social media application.

TRACKING TECHNOLOGIES

Cookies and Web Beacons
AMTELCO may use cookies on the MSM Application to help customize the Application and improve your experience. When you access the MSM Application, your personal information is not collected through the use of tracking technology. Most browsers are set to accept cookies by default. You can remove or reject cookies, but be aware that such action could affect the availability and functionality of the Application.

Internet-Based Advertising
AMTELCO's miSecureMessages application does not allow for any advertising to be displayed while using the miSecureMessages application.

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THIRD-PARTY WEBSITES

AMTELCO will not send the Users of the miSecureMessages application links to any third-party websites. The Account Owners can add internet shortcuts to the miSecureMessages application that can be accessed by the miSecureMessages Users. Users of the solution will be able to include links to third-party websites in messages they send to each other.

SECURITY OF YOUR INFORMATION

AMTELCO uses administrative, technical, and physical security measures to help protect all information stored in our the miSecureMessages application. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse. Any information disclosed online is vulnerable to interception and misuse by unauthorized parties. Therefore, AMTELCO or our Account Owners cannot guarantee complete security if you provide personal information.

CONTROLS FOR DO-NOT-TRACK FEATURES

AMTELCO's miSecureMessages application does not include any do-not-track settings. All Users of this application must allow for limited data being collected.

OPTIONS REGARDING YOUR INFORMATION

Account Information

All User account information is administrated by the Account Owner. Users must communicate with their Account Owners for any changes that are needed to the User's MSM account information.

Email and Communications

AMTELCO will never communicate directly with the end users of the miSecureMessages application. AMTELCO will at times communicate with the Account Owner about system update and system maintenance. It is the Account Owners responsibility to read any communications in their entirety.

CALIFORNIA PRIVACY RIGHTS

California Civil Code Section 1798.83, also known as the "Shine The Light" law, permits our Users who are California residents to request and obtain from Account Owners, once a year and free of charge, information about categories of personal information (if any) AMTELCO or Account Owners disclosed to third parties for direct marketing purposes, and the names and addresses of all third parties with which we shared personal information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please communicate with your Account Owner for instructions on how to make this request.

CONTACT US

If you have questions or comments about this Privacy Policy, please contact us at:

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